



concordia
SOZIALPROJEKTE



CONCORDIA Social Projects
Activity Report 2018/2019



CONCORDIA SOCIAL PROJECTS is an international, independent, nongovernmental organization dedicated to supporting children, young people and families in need, towards a more independent and responsible life.

We go where the need is the greatest. And where others do not go.

We seek individual solutions for children, adolescents and their families. And we never give up anyone we support.

We orient ourselves towards a humanistic vision and Christian Values. And we are open for other cultures and religions.



Dear Ladies and Gentlemen!
Dear Friends!

“CONCORDIA can indeed be a role model. Thousands of children and young people, whose starting situation seemed to be mired in hellish general circumstances, are provided a gateway and path into health, into dignity, into a good education, into a chance for a quality future, and, ultimately, into joy by this project. All of this on the basis of active compassion. Mind you: Compassion, not pity. Nobody has any advantage from pity; it merely weakens things. For CONCORDIA or similarly effective humanitarian ventures, successfully acquiring funds means nothing less than refining the world with a significant nuance. I admire all the women and men who spend a good deal of their precious lives throwing effective life preservers into the sea of hopelessness and desperation.”

This excerpt from the touching, but also critical speech by André Heller on the occasion of our Advent Matinée at Palais Ferstel summarizes in a few words what CONCORDIA means for many: people who compassionately try to understand every single life story. Together with the children and young adults they foster, they dream of a better future and accompany them until they can make their way there without help.

Much of this would not be possible if CONCORDIA was not helped by so many people in many ways: donors and supporters who invest money in the CONCORDIA vision of a better future. Volunteers and those who offer free support, through their personal commitment and dedication, make CONCORDIA what it is: a community that works at many levels to sustainably improve the lives of young people.

As the CONCORDIA board, we would like to say thank you once again! For sharing this fellowship with us – and we hope that you will join us on yet another stage of our way to a better future.

In gratitude for their active assistance and trust,

A handwritten signature in black ink, appearing to read 'H.P. Haselsteiner'.

Hans Peter Haselsteiner
Chairman of the
International Board

A handwritten signature in blue ink, appearing to read 'P. Markus Inama, SJ'.

Father Markus Inama, SJ
Member of the Board

A handwritten signature in blue ink, appearing to read 'Ulla Konrad'.

Ulla Konrad
Executive Chairperson



TOGETHER AGAINST POVERTY

CONCORDIA Social Projects is a network of a non-profit foundation based in Vienna and four—likewise non-profit—sister organizations in Romania, the Republic of Moldova, Bulgaria and Germany. We support children, adolescents and families in need through rapid and direct help.

EDUCATION FOR ALL

Our work is determined by five targets, which are based primarily on the Sustainable Development Goals (SDGs) of the United Nations oriented towards child protection rights and human rights.

GROWING UP IN THE FAMILY OF ORIGIN

A child develops best in his/her own family. That is why we support vulnerable families in their manifold problems and try to prevent the children from being separated from their parents. In addition, mobile teams work with their parents to help solve various problems. This holistic approach is designed to ensure that families master difficult challenges together—and that children grow up in their families of origin.

We offer a multifaceted program of recreational pedagogy and tutoring at our day care centers catered to the individual needs of children (UN Convention on the Rights of the Child, Article 2).

NO POVERTY

Through early interventions we try to break the cycle of poverty for children and families. Mobile multidisciplinary teams identify the most affected families in the communities. Together with those affected, they create tailor-made plans for their further development. Often we help these families satisfy their basic needs such as nutrition, education and medical care for the first time (Goal 1 of the SDGs).

QUALITY EDUCATION

We help young people gain access to quality education. For children who cannot expect support from

their family, it is a great challenge to choose an educational path and to complete it. Therefore, we not only help with the selection of the school, but also accompany the children until the end of their education by supporting them in both school-related and personal problems (Goal 4 of the SDGs).

ECONOMIC INDEPENDENCE

An important goal is that young people and families can lead an autonomous and self-determined life. Economic independence is a significant part of this process. CONCORDIA provides support through day care centers for children, counseling and professional coaching so parents can regain a foothold in the working world.

In addition, we offer young people who were previously unable to complete training due to personal difficulties the opportunity to attend our vocational schools and a sheltered working environment in social initiatives (Goal 8 of the SDGs).

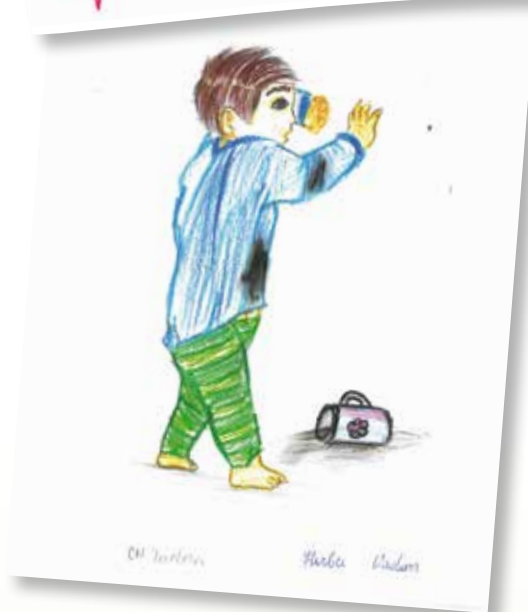
REDUCING INEQUALITY

In our project countries we deal with structural and systemic mismatches. We develop concrete strategies and programs to identify and support people who are on the margins of society. We contribute to a more social society by helping to identify discriminatory policies, norms and behaviors. CONCORDIA is a strong partner in our project countries, always on the side of needy people (Goal 10 of the SDGs).

* Transforming Our World: The 2030 Agenda for Sustainable Development, United Nations, 2015



Rahela, 10 years old: "I wish that all children could grow up with people whom they can trust. I am very happy that I can trust my parents! If all children could grow up with their parents, the world would be much better and more beautiful!"



The **CONCORDIA Child Protection Guideline** establishes how to deal with the children and adolescents entrusted to us. This guideline clearly defines how we do everything in our power to protect children from physical and psychological violence and to take preventive action. It is important to us that, in addition to all employees, the children and adolescents themselves know the contents of this guideline. That is why a child-friendly version was developed in work-





Dimitru, 12 years old:
 “I am against violence in families! Children who experience violence are constantly overwhelmed, anxious and have a harder time integrating into society! Every child has the right to a peaceful childhood and support from their parents!”

shops and interviews with the children and adolescents in a six-month process. In doing so, they addressed the topic in drawings or essays. Many great letters and sketches on the subject of children’s rights were produced, like the ones shown here. The child-friendly version of the CONCORDIA Child Protection Guideline has been translated into all national languages, and every child is aware about his/her rights after this process.



Mihai, 16 years old: “The safest place I know is Casa Cristina ... it’s a place full of warmth, kindness, understanding, respect and joy—all in one. It’s a place where we learn to be all of that, as children, as young people and adults, in a word, as human beings.”





Growing up in the family of origin—this is not possible for many children and adolescents in CONCORDIA facilities. Their families are broken for a variety of reasons—violence, drug problems, or excessive demands on their parents. To give them a sheltered growing up despite these circumstances, CONCORDIA offers these children a safe and secure home where caregivers and foster parents take care of them.



SUPERVISED EMERGENCY RESIDENTIAL GROUPS

When children have to leave their families in acute family crises, they are placed in assisted housing groups. They live together in small groups there, and a team of experts takes on the responsibilities of the family of origin: From the organization of everyday life

to the psychological care of children who often have traumatic experiences behind them, the team is available to them at any time. If the situation stabilizes, some children can return to their families of origin. If this is not possible, CONCORDIA offers a choice of accommodation options for each of them—depending on the needs of the child.

FAMILY-LIKE RESIDENTIAL GROUPS

In family-like residential groups, children and adolescents live together with trained caregivers in a CONCORDIA house. A maximum of ten children and adolescents can be cared for in this way.

Examples of family-like living groups are Casa Ursula and Casa Caroline, which were newly opened after the dissolution of the “Children’s Farm” at the end of last year. The caregivers at both houses report that the children have become calmer and more relaxed. Through the placement in smaller units, the relationships between the children and the caregivers intensified—living together in the two houses developed very harmoniously after the move.

ILIAN* came to CONCORDIA Bulgaria in 2014 when his mother left him and his siblings because she went to work in Cyprus. The children were raised by their father who sometimes beat them—they were often hungry and dirty. Because of these circumstances, Ilian was placed in a CONCORDIA Bulgaria facility, where he grew up and developed into an energetic, smiling and always joking 10-year-old child. Ilian began to play on the CONCORDIA soccer team. Within four years, he de-

veloped into an important part of the team and showed ever-improving performance from game to game. Ilian’s talent did not go unnoticed by CONCORDIA, and the coaches arranged a series of meetings with one of the country’s leading soccer teams. They discussed the possibility for Ilian to transfer to their youth team to get the necessary support to continue to develop well as a soccer player. Now Ilian lives in the city of Razgrad, where he trains with the “Ludogorets” soccer club—and



we are convinced that we will still experience Ilian as a player in the Bulgarian national team.

*In order to protect personal rights, all the names of supervised persons were changed in this report.

PLACEMENT IN A FOSTER FAMILY

More and more children are finding a new home in a long-term CONCORDIA foster family. The foster parents often bring their biological children with them; up to seven children can live together in a household. The parents are carefully selected by CONCORDIA and undergo thorough training. This ensures that they are able to care for their foster children in the best possible way and to give them a good start into a self-determined life.

They are accompanied by mobile CONCORDIA teams consisting of social workers and psychologists. These teams support caregivers in their day-to-day challenges, but also encourage contact with the family of origin because it is important for children to know their own roots. Some children are even able to eventually return to their families.



SUPERVISED RESIDENTIAL COMMUNITIES FOR ADOLESCENTS/ YOUNG ADULTS

One of our big goals is to enable adolescents and young adults to go their own way and live independently. In order to give them the opportunity to test their independence, CONCORDIA offers supervised shared apartments as a transitional form in which they live autonomously. They are accompanied and supported by a mobile team of female and male social workers who visit them on a regular basis. Each of these adolescents has a fixed reference caregiver who will assist with issues concerning their education and job search, and guide them into independent living.

Care services for adolescents and young adults at CONCORDIA range from separate living units to rooms in affordable residential groups for young adults who are already working, but cannot afford their own accommodation yet, to job coaching and support with administrative procedures.

Larisa was abandoned by her father when she was very small—she can barely remember him because he never got in contact again. Her mother died when Larisa was just 5 years old and she went to live with her old aunt. Not able to not take care of the little girl, the woman brought Larisa to CONCORDIA Moldova at the age of 11 with the request that they take good care of her niece. Larisa later applied to the university and is now successfully completing her studies in Chişinău. Looking back, Larisa says: “... it was not easy and it’s still not easy for me. But with hard work and passion for what I do, I am now reaping great successes. I really hope I can do what I have planned. I also want to tell other young people that there is always a way out of any difficult situation. You just have to fight to the end. And firmly believe that tomorrow will be better!”





In addition to working in the children and youth sector, CONCORDIA is also committed to helping adults—the elderly, adults in emergencies and persons with disabilities. The offers range from short-term support in the form of temporary housing and emergency accommodation to full-service housing for people with disabilities. The aim is not only to provide those affected by existential emergencies with short-term help in the form of food and shelter, but also to support them in resuming an active lifestyle and participating in social life.

OFFERS OF ASSISTANCE FOR ADULTS



EMERGENCY SHELTERS FOR (YOUNG) ADULTS

At CONCORDIA, young adults who live on the street find accommodation for the night and the possibility to wash themselves. They get a hot meal and clean clothes. They receive help with medical and personal problems to give them the chance to stabilize themselves. Some of the young adults make the leap out of this situation into a more stable life again. In our emergency shelters, they are supported according to their needs and at their own request in the search for an apartment, a job or also dealing with various authorities.

TEMPORARY HELP FOR ADULTS IN EMERGENCIES

In a mental and economic emergency situation, adults sometimes are no longer able to look after themselves. They then need a helping hand to get their life under control again. CONCORDIA provides transitional housing and shelters for adults in these emergencies until they have regained their toehold. In preparation for the resumption of independent living, we provide support through social work, personal counseling and job hunting in order to make a speedy reintegration possible.

SUPERVISION AND CARE FOR ELDERLY PEOPLE

Old people in the Republic of Moldova often stay alone when their families move abroad to find work. It is difficult for these senior citizens to take care of themselves, and they grow lonely very quickly. CONCORDIA offers housing and a social network at the social centers. Ideally, relatives can be found to take care of these older people and to whom they can then move. In caring for senior citizens, CONCORDIA promotes an “active aging” philosophy and helps the affected people keep themselves physically and mentally fit.



FULLY SUPERVISED RESIDENTIAL LIVING FOR PEOPLE WITH DISABILITIES

People with severe mental or physical illnesses find little lasting support in our project countries. Often they are simply locked away in a clinic and are more or less left to their own devices. At CONCORDIA we offer fully assisted living, day-to-day help and a work-related structure, depending on the individual abilities of the person concerned. A showcase project is Casa Hannes in Bucharest, where five women between the ages of 18 and 35 live. During the day they work in a therapeutic workshop at CONCORDIA, where they produce different products which are then sold.





SUPERVISION FOR THE WHOLE FAMILY

A child or teenager is best kept in the family of origin. In order to enable young people to grow up with their parents, CONCORDIA makes interventions at an early stage so that it does not even have to come to a removal. We mediate in conflict situations, support the parents with parenting advice as well job coaching, and have numerous offers for young people.

STREETWORK AND OUTREACH SOCIAL WORK

Not everyone manages to seek help—out of shame or a lack of knowledge. That's why our social workers go to the families and offer help on site. In this way, a basis of trust slowly forms. CONCORDIA staff get to know people in their familiar surroundings and thereby better assess what is missing and how CONCORDIA can help with tailor-made offers. The issues they face are very different: questions about the raising and education of children, help in obtaining documents, financial or material support, and much more.

JOB COACHING FOR ADULTS

It is particularly important to support young people and adults in their search for employment, because the families can only stay together permanently if financial security is guaranteed. CONCORDIA assists with the preparation of documents, helps with the search for training, and practices communicative and social skills for job interviews with the persons concerned. In addition, CONCORDIA employees also take on job placement activities by actively seeking employment and jobs for our beneficiaries.

SUPERVISION AND LEISURE ACTIVITIES FOR CHILDREN

Children aged three and over are nurtured by CONCORDIA according to their individual needs. At nursery school or pre-school age they are playfully prepared for school by, among other things, promoting their independence, emotional and social skills in the group, as well as their language abilities. For the older children, in

addition to providing tutoring, CONCORDIA also offers meaningful leisure activities (music, creative and sporting activities). Particularly important is the fact that they receive a hot meal—often the only one of the day. CONCORDIA also takes care of the children during the summer and organizes summer camps in the children's home country, as well as abroad.

DAY CENTER FOR ELDERLY ADULTS

After the departure of their families, many elderly people live completely alone in their often barely habitable homes. CONCORDIA offers them the opportunity to have a hot meal in our day centers and spend the day together with other older people from the area. Often these centers also look after children who enjoy playing, painting and tinkering with the seniors. CONCORDIA offers a family environment that they can no longer find in their homes.



CHANCES THROUGH EDUCATION AND

Education and training open opportunities to lead a self-determined life—that’s why CONCORDIA’s work strongly focuses on this theme. We advocate a holistic understanding of education, which should not only convey basic skills such as reading, writing or mathematical proficiency. We also encourage the development of key competences like creativity, social responsibility or self-initiative, which later help young people to find work and enable a path into an independent life.

EARLY CHILDHOOD EDUCATION IN KINDERGARTEN

Early childhood education and care form the basis for a child to successfully complete his/her school education later. Particularly children from difficult backgrounds receive little family and social support, which can lead to difficulties, including early school leaving. Therefore, CONCORDIA’s child-friendly promotion already starts in kindergarten. This strengthens the children’s learning ability and individual resources in order to prepare them as best as possible for an independent life.

EXTRACURRICULAR SUPERVISION

In our extracurricular offerings, we primarily give children support in school matters, but also in activities that are geared to their individual interests and desi-

res. What is important to us is the promotion of creative expression as well as respectful cooperation in the form of social learning and inclusion. Sports and movement provide the children and young people with a balance to their often difficult everyday life. The aim is to accompany them as well as possible in their school life and to enable them to progress in their education.

BASIC EDUCATION FOR YOUNGSTERS

In our basic education courses in Austria, we work with adolescents who are either not yet admitted to the asylum procedure or whose procedures are still pending. Besides learning the German language, they are also taught basic skills in other subjects such as mathematics and IT. In addition, the LenZ learning and family center supports the adolescents in many other questions concerning working and living, and also tries to familiarize them with life and culture in Austria.



PETKO came to CONCORDIA Bulgaria from an orphanage in the town of Razliv at the end of 2017. Petko's father died when he was a small child. His mother left the little boy when he was five—after that Petko spent more than ten years in state institutions in Bulgaria. When he joined CONCORDIA, the boy was seventeen years old, showed socially aberrant behavior, and was therefore at risk of leaving school early. He had not been prepared for a self-reliant life in these institutions, but at that time was still completely dependent on the help of caregivers when planning his daily duties. Thanks to the intensive and

caring work of the CONCORDIA team, Petko was able to relearn many of these skills quickly and returned to school regularly a while later. On the side he began working shifts at a fast food restaurant. Petko is saving his earnings in order to be able to afford his own small apartment soon.



TRAINING AT THE VOCATIONAL SCHOOL

By learning a vocation such as a cook, waiter/waitress, hairdresser or baker, young people who have failed in other educational institutions due to a variety of problems are offered the possibility of vocational training. Our training operates according to a dual model, with the Ministry of Education, Science and Research providing Austrian teachers. In order to prevent premature dropouts, it is important for us to promote social learning and the ability of our young people to communicate. Thanks to this intensive personal support, we can open up new opportunities for young people who otherwise would not receive further training.

CONCORDIA ACADEMIA

The CONCORDIA Academia started its activities as an adult education institution in 2012 and was originally intended to only provide training for our employees. However, a needs analysis in 2013 showed that employees of other social institutions and state authorities faced similar challenges, so the CONCORDIA Academia was gradually opened up to external people. There we work together with a team of trainers who have experience in the social field, in supervision and coaching. The methodology and content of the programs were developed with the support of high-quality European educational institutions and the certifications are recognized at the national and European level. All of the training programs ensure networking and exchange between specialists in the social field. Three training programs are offered: social management for people working in management positions, further training for people who come from the social

sector and want to professionalize their work, as well as supervision for social professions. Meanwhile, the educational program of the CONCORDIA Academia is also offered in Bulgaria and the Republic of Moldova. In 2018, 62 social managers, 55 social practitioners and 5 supervisors completed the Academia.





CONCORDIA opens up new opportunities for adolescents and young adults through education and vocational training. For some young people, the path to a self-determined life is more difficult than for others due to traumatic experiences. In our social business projects they find a job after training, where they can gain experience and be prepared for a job on the employment market.

A social business project at CONCORDIA has to fulfill two criteria: It has a social mission and has to generate at least 50% of its annual budget itself through sales or services. Especially teenagers from difficult families get an opportunity to gain professional practice in these projects and CONCORDIA supports them until they are fit for the labor market.

BREAD & BREAKFAST – HOSTEL BUKAREST

Since the fall of 2017, a hostel with an attached coffee shop has existed at Piata Concordiei in downtown Bucharest. Five vulnerable youths have steady employment and get on-the-job training here. In the meantime the project has become very successful. The hostel received an overall rating of 9.4 out of 10 points from the online booking platform booking.com.

“An exceptional place! Come all! A very well-run hostel with a very nice café and friendly, helpful staff.”
(Marian, Germany)

CONCORDIA BAKERY

In addition to supplying all CONCORDIA facilities in Romania with bread, there are also many loyal customers, such as kindergartens and schools, to whom we supply our products.

CONCORDIA AGRICULTURE

Like the bakery, the agriculture facility in Ariceştii Rah-tivani also covers CONCORDIA Romania’s own needs, but also sells the products to companies in the region.

CONCORDIA CANDLE WORKSHOP

In 2018, more than 7,000 candles were dipped and sold at a total of nine markets. Through supplemental offers such as teambuilding events, companies like DHL became new customers of our workshop.

CONCORDIA HAIRDRESSING SALON

Since 2010, CONCORDIA Bulgaria has been operating a hairdressing salon in Sofia. In 2016, this social business moved to a better frequented location. In 2018 eight young women and men began their apprenticeship. Five young people have already successfully completed their training.







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App Store

1. Download
MAJORDESIGN AR
app for free



2. Point the camera
at the picture and
off you go.

Ana (13) lives in a family-like group in Sofia. The picture shows her siblings Ilana and Zelko. Later, she also wants to work with children and become a social worker.

You can put movement into this picture with your mobile phone and the app from MajorDesign!



The broad spectrum of aid provided by CONCORDIA Social Projects is made up of various offers that overlap. Usually, many people use more than one of them. In 2018, CONCORDIA Social Projects reached a total of 7,872 people with at least one help offer. In detail, there were 1,526 persons in Romania, 4,495 in the Republic of Moldova, 1,549 in Bulgaria and 302 in Austria.

ROMANIA



Life Expectancy: 75.6 years (AUT: 81.7 years)¹

Infant Mortality Rate: 9.2 deaths per 1,000 live births (AUT: 3.4)¹

At-Risk-of-Poverty Rate for Children: 41.7% (AUT: 23%)²

Youth Unemployment Rate: 20.6% (AUT: 11.3%)¹

CONCORDIA Founding Year: 1991

Sources: 1) The World Factbook 2019; 2) Eurastat

More than a third of the Romanian population (35.7%) is still affected by poverty and social exclusion, and Romania also has the highest rate of working poor in Europe. Almost 20% of young people break off their educational careers early, meaning they have a com-

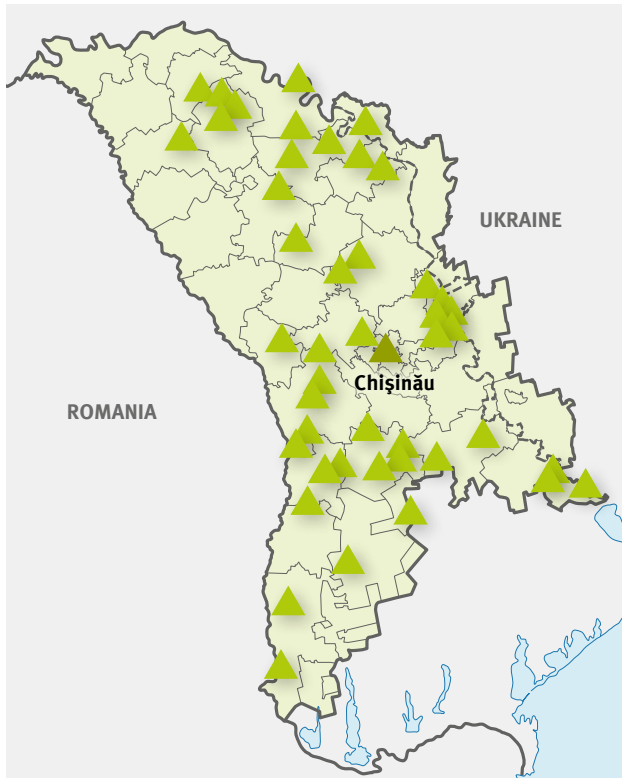
pulsory education at the most. One in five young adults is neither in training nor working. One positive aspect is that civil society has stepped up its support for civil rights, for more transparency and against corruption.



ROMANIA			RESIDENTIAL CARE FOR CHILDREN	ADULT CARE PROGRAMMES	COMMUNITY-BASED INTERVENTION PROGRAMMES	EDUCATION PROGRAMMES	SOCIAL BUSINESS PROGRAMMES
PROJECTS	TOWN	SINCE					
Day center Casa Alexandra	Ploiești	2015			85	51	
Family-like care Casa Austria	Ploiești	2000	27		25		
Day centre Casa Cristina	Ploiești	2013			108	58	
Family-like care Casa Eva	Ploiești	2005	33		6		
Supervised residential group Casa Hannes	București	2015		5			
Social apartments Casa Iuda	București	2009		25			
CONCORDIA Vocational school	Ploiești	2010				184	
Family-like care Casa Ursula	Ariceștii Rahtivani	2017	9		9		
Family-like care Casa Caroline	Ariceștii Rahtivani	2018	7		7		
Job Coaching	București	2013			326		
Family-like care Casa Abraham	Ploiești	2009	3	86			
Supervised youth residential group Sf. Paul	București	1999		59			
Family-like care The children's farm	Ariceștii Rahtivani	1992	37		34		
Mobile Social Work	Ploiești	2013			274		
CONCORDIA Agriculture	Ploiești	2010					5
CONCORDIA Bakery	Ploiești	2010					4
CONCORDIA Bread & Breakfast	București	2017					5
Family-like care Children's town	Ploiești	2001	20	17	22		
Kindergarten Mimi	Ploiești	2015				58	
Emergency shelter Sf. Lazar	București	2002		76	115		
Social apartments Sf. Gavril	București	2010		2			
CONCORDIA Academia	București	2017				133	
			129	270	1.004	484	14



REPUBLIC OF MOLDOVA



Life Expectancy: 71.3 years (AUT: 81.7 years)

Infant Mortality Rate: 11.7 deaths per 1,000 live births (AUT: 3.4)¹

Youth Unemployment Rate: 11.2% (AUT: 11.3%)¹

CONCORDIA Founding Year: 2004

The country has made some progress in implementing a number of reforms, but many more measures are needed to improve living conditions. The massive emigration combined with declining birth rates has led to an alarming population decline; the population has a disproportionate number of old people. Although the poverty rate has fallen since 2000 as a result of remittances from family members working abroad, a large proportion of the population continues to suffer from the difficult conditions—without access to water or adequate medical care.

Source: 1) The World Factbook 2019

GEFÖRDERT DURCH DIE
**ÖSTERREICHISCHE
 ENTWICKLUNGS
 ZUSAMMENARBEIT**

REPUBLIC OF MOLDOVA			RESIDENTIAL CARE FOR CHILDREN	ADULT CARE PROGRAMMES	COMMUNITY-BASED INTERVENTION PROGRAMMES	EDUCATION PROGRAMMES	SOCIAL BUSINESS PROGRAMMES
PROJECTS	TOWN	SINCE					
Social centre Zâmbete Creative	Antoneşti	2018		15	70	16	
Family-like care house Casa Norocului	Basara-beasca	2015	10				
Social centre Beştemac	Beştemac	2018	8		48		
Soup kitchen Casa Bunicilor	Brăviceni	2018		2	47	9	
Family-like care house Casa Bunătăţii	Cahul	2016	6				
Soup kitchen Casa Aşteptărilor	Carahasani	2018		36	89	48	
Family-like residential group Casa Concordia	Chişinău	2004	24				
Family-like care house Casa Ataşamentului	Căuşeni	2015	7				
Social centre Binecuvântarea	Cazangic	2018		11	61	21	
Soup kitchen Încredere	Chetrosu	2018		27	68	23	
Family-like care house Casa Dezvoltării	Chişinău	2015	6				
Family-like care house Casa Viitorului	Chişinău	2018	9				
Family-like care house Casa Înțelepciunii	Cimişlia	2015	14				
Family-like care house Casa Înțelegerii	Cimişlia	2015	2				
Soup kitchen Cimişlia	Cimişlia	2018		31	85	20	
Social centre Renaştere	Ciuciuleni	2018		16	74	21	
Soup kitchen Bătrâneţe fericită	Cobîlea	2018		24	54	18	
Family-like care house Casa Încrederii	Cojuşna	2018	14				

REPUBLIC OF MOLDOVA

PROJECTS	TOWN	SINCE	RESIDENTIAL CARE FOR CHILDREN				ADULT CARE PROGRAMMES		COMMUNITY-BASED INTERVENTION PROGRAMMES		EDUCATION PROGRAMMES		SOCIAL BUSINESS PROGRAMMES	
Social centre Solidaritate	Congaz	2008			38	110	85							
Social centre Baștina	Cosăuți	2018	39			8								
Soup kitchen Alinare	Coșernița	2018			17	69	20							
Family-like care house Casa Fericirii	Coșnița	2015	11											
Family-like care house Casa Curajului	Criuleni	2015	10											
Family-like care house Casa Creativității	Criuleni	2015	13											
Family-like residential group Casa Prieteniei	Doroțcaia	2015	9			3								
Social centre Călăuza	Doroțcaia	2018			7	52	18							
Family-like care house Casa Speranței	Drochia	2018	9											
Family-like care house Casa Egalității	Drochia	2018	6											
Social centre Eternitate	Dubăsarii Vechi	2008			54	95	41							
Family-like care house Casa Dăruirii	Durlești	2018	9											
Social centre Căldura sufletească	Ghetlova	2018			27	60	25							
Soup kitchen Lumină	Gura Galbenei	2018			8	62	13							
Soup kitchen Caritate	Holercani	2018			16	62	14							
Supervised residential group Casa Ignatius	Chișinău	2017			18	8								
Soup kitchen Nadejda	Mărculești	2018			26	52								
Soup kitchen Înțelegerii	Maximeni	2018			14	75	9							
Soup kitchen Acord	Mîndrești	2018			16	65	20							
Soup kitchen Familia	Mingir	2018			40	82	47							
Mobile Social Work		2004				123								
Soup kitchen ProViață	Negrea	2018			10	38	12							
Social centre ProDezvoltare	Nisporeni	2010	16			13	2							
Social centre Casa Nadejda	Pîrîta	2004			10	32	10							
Social centre Alternativa	Pleșeni	2008			46	71	47							
Soup kitchen Rază de Soare	Rădoaia	2018			25	70	21							
Soup kitchen Vatra	Rădulenii Vechi	2018			16	37	6							
Social apartments Casa tineretii	Ruseștii Noi	2018			6									
Social centre Casa Părintească	Sănătăuca	2008			30	107	45							
Soup kitchen Din Inimă	Sărata Răzeși	2018			16	38	9							
Social centre Mângâiere	Satul Nou	2018			6	77	33							
Soup kitchen Binefacerii	Sofia	2018			12	69	9							
Family-like care house Casa Siguranței	Șoldănești	2018	14											
Social apartments Stăuceni	Stăuceni	2018			32									
Social centre Armonie	Taraclia	2008			47	102	87							
Social centre Casa Rebeca	Tîrnova	2015	17			1								
Social centre Empatie	Tudora	2008			57	109	68							
Social centre Izvorul vieții	Văleni	2007			39	82	51							
Youth club	Chișinău	2017				101	101							
Emergency assistance		2004				1.112								
			253	795	3.581	969	0							



BULGARIA



Life Expectancy: 74.8 years (AUT: 81.7 years)¹

Infant Mortality Rate: 8.3 deaths per 1,000 live births (AUT: 3.4)¹

At-Risk-of-Poverty Rate for Children: 41.6% (AUT: 23%)²

Youth Unemployment Rate: 17.2% (AUT: 11.3%)¹

CONCORDIA Founding Year: 2008

Sources: 1) The World Factbook 2019; 2) Eurastat

Bulgaria continues to trail behind the rest of the EU: 39% of Bulgarians are affected by poverty and social exclusion, and one third of all under-18s live in existential poverty. Bulgaria also has a lot of catching up to

do in the area of education, with 206,000 children and adolescents dropping out or never attending school. The minimum income in Bulgaria is 185 Euros a month.



BULGARIA			RESIDENTIAL CARE FOR CHILDREN	ADULT CARE PROGRAMMES	COMMUNITY-BASED INTERVENTION PROGRAMMES	EDUCATION PROGRAMMES	SOCIAL BUSINESS PROGRAMMES
PROJECTS	TOWN	SINCE					
Supervised youth residential group Dunav/Ropotamo	Sofia	2008	16				
Social centre Sveti Konstantin	Sofia	2008	11		422		
Family-like care Bozhurishte	Bozhurishte	2014	12				
Supervised youth residential group Timok	Sofia	2014		3			
Supervised youth residential group Zdrawei	Sofia	2008		143			
Mobile Social Work	Sofia	2008			583		
Day center Posoka	Sofia	2018				51	
Day center Zaharna fabrika	Sofia	2017			473		
Soccer club	Sofia	2015			81		
Emergency shelter Yantra	Sofia	2008			30		
CONCORDIA Ceramic workshop	Sofia	2018					4
CONCORDIA Candle workshop	Sofia	2015					2
CONCORDIA Hairdresser's saloon	Sofia	2010					6
			39	146	1.589	51	12

AUSTRIA



Life Expectancy: 81.7 years¹

Infant Mortality Rate: 3.4 deaths per 1,000 live births¹

At-Risk-of-Poverty Rate for Children: 23%²

Youth Unemployment Rate: 11.3%¹

CONCORDIA Founding Year: 1991

Sources: 1) The World Factbook 2019; 2) Eurostat

Austria is rightly proud of its constitutional tradition. CONCORDIA Social Projects knows from the work in the Eastern European project countries that this is not a matter of course! It is all the more shameful that, in 2018, 42% of all asylum decisions were overturned

in the second instance. For us, successful integration requires knowledge of the Austrian language, which is why we regret that, in 2018 in Vienna alone, every second German course was canceled.

AUSTRIA			RESIDENTIAL CARE FOR CHILDREN	ADULT CARE PROGRAMMES	COMMUNITY-BASED INTERVENTION PROGRAMMES	EDUCATION PROGRAMMES	SOCIAL BUSINESS PROGRAMMES
PROJECTS	TOWN	SINCE					
Learning assistance	Vienna	2016				38	
Basic education	Vienna	2016				24	
Family work	Vienna	2016			48		
Integration work (Language café)	Vienna	2016			186		
LenZ Urban	Vienna	2018		6			
			0	6	234	62	0

This project is co-financed by the Asylum, Migration and Integration Fund and the Federal Ministry for Europe, Integration and Foreign Affairs.



Funded by the Social Ministry





VOLUNTARY COMMITMENT

With great personal dedication, several companies and their employees engaged in CONCORDIA projects in Romania last year:

35 volunteers from Vodafone Romania and 20 from ASIROM renovated Casa Eva; 17 employees of Robert Bosch SLR renewed the fence of Casa Caroline; 28 business students from Austria and Romania furnished the social apartments; and 19 volunteers from MERCK Romania painted and decorated the bedrooms and the common rooms at Sf. Lazar in Bucharest. Many thanks to everyone involved for this great support!

CASA CAROLINE

Seven children of Casa Caroline can look back upon eventful months: In December, they gradually moved from the “Children’s Farm” to a newly renovated house in Aricești Rahtivani. During the move, the wishes and interests of the children were taken into consideration and efforts were particularly made to ensure that siblings stay together and live close to their family of origin. The garden of Casa Caroline has a great new playground with a swing, a slide and a jungle gym. Christmas was already celebrated in the new surroundings, enabling the children to enjoy the holidays to the fullest.



GRAND FINALE

On October 4, 2018, CONCORDIA Romania celebrated the fourth edition of the gala “Sad stories can also find a happy ending!” at the Odeon Theater. The proceeds of this year’s event will benefit the Ploiești day care centers, which offer support to the entire family. Her Royal Highness Princess Maria of Romania, the Austrian Ambassador to Romania, Isabel Rauscher, as well as 300 guests enjoyed an extraordinary concert by the Irina Sarbu Band and an improvisation performance. Visitors from Austria—among them the Managing Director of the Kurier newspaper, Thomas Kralinger, the Managing Director of EHL Immobilien, Sandra Bauerneind, and the Managing Director of Anker, Lydia Gepp—were thrilled and enthused about the diverse program of the CONCORDIA Dance Group.



A NEW HOUSE

Many children and adolescents in Moldova cannot live with their families of origin. Their parents work abroad and their grandparents are often overwhelmed with raising the children. CONCORDIA Moldova brings these children to foster care families who undergo a strict selection process. Foster parents are allowed to care for up to nine children in the Republic of Moldova. In some families, biological and foster children live together under one roof. In total, CONCORDIA Moldova opened six new houses last year, with 36 girls and boys finding a new home.

“I WANT TO LEARN”

Together with METRO, CONCORDIA Moldova organized the fundraising campaign “I want to learn” for children and young people from poor families—22 volunteers were involved in this fundraising campaign, through which many children received school supplies. And fitness also helps: For every knee bend that was filmed and published on Facebook, the company Bitonic donated one leu to CONCORDIA Moldova—a total of 1,404 people participated, who completed the total of 35,546 knee bends. Thanks to METRO and Bitonic for the great commitment!

CAROUSEL AND SWING

Spending carefree hours at the playground with friends, which child does not wish for that? In the Republic of Moldova, this is only possible for a small number of children, as 63% of them live in rural areas without the infrastructure people are used to in Western Europe—many of the kids have never been to a proper playground. Together with the Children in Need Foundation, the dream of a playground has now become reality in the villages in Nisporeni, Maximeni and Cosăuți: Three children’s playgrounds with equipment such as a swing, carousel or seesaw were put into operation in the summer of 2018—they were taken over by storm with the loud cries and happy laughing of a whole horde of children.



10 YEARS OF CONCORDIA BULGARIA

The ten-year anniversary of CONCORDIA Bulgaria was celebrated with several events: in June, all supervised children and adolescents with their families were invited to a summer party in Sveti Konstantin—with around 100 guests. Father Markus Inama welcomed the participants, the children and adolescents presented dances, soccer tricks and their drawings to the enthusiastic audience. At the end of the jubilee year, Austrian Ambassador Andrea Wicke held a party at the embassy in Sofia and was delighted to welcome guests from politics and business. Congratulations, CONCORDIA Bulgaria!

GROUNDBREAKING CEREMONY

Our services are still urgently needed: In addition to our social center Sveti Konstantin, which reaches hundreds of children with its diverse range of services, a second social center is also required in Sofia to provide parents and children with essentials such as hot meals, clothing, medical supplies, basic health care and learning support. The new center will offer a wide range of services for children, adolescents and families in need. The ceremonial groundbreaking ceremony took place in April 2018, with completion scheduled for autumn 2019. Many thanks to our partners STRABAG, AluKönigStahl, Hoval and Wienerberger!

STAYING ON THE BALL

The CONCORDIA boys' soccer team became an official member of the Bulgarian soccer league in 2018. A separate girls' team was established in 2018 and was able to watch a game of an English women's team. A special honor for our boys' team was the participation in an international tournament: The club was selected to represent Bulgaria at the SATUK World Championships for Disadvantaged Children, held under the auspices of the Princess of Qatar. The CONCORDIA team achieved a great 3rd place; one of our young soccer talents even became the top scorer of the tournament with his goal-scoring instinct.



STRONG TOGETHER

In cooperation with the Danube Civil Society Forum of the EU Strategy for the Danube Region, CONCORDIA Germany invited organizations active in Eastern and South Eastern Europe to the Heinrich-Fries Haus der katholischen Kirche in September. In a presentation to 40 experts, Gisela Eler, State Councilor for Civil Society and Civic Participation of the State of Baden-Württemberg, emphasized the importance of civic engagement for Germany and the entire Danube Region. The results of this meeting will be included in the work and planning of the participating organizations, and further cooperation ideas are being implemented.

The Deputy Chairwoman of the Board of Trustees, Marita Kraemer, and the Merck Foundation won a new, important partner for CONCORDIA Germany. Together they are planning to improve primary health care in the CONCORDIA social centers in Bulgaria, the Republic of Moldova and Romania.



We thank our partner



DIGITAL AND URBAN

Two new projects have recently been added to the already large portfolio of the CONCORDIA Learning and Family Center LenZ in Vienna: Housing is scarce and expensive in Vienna, and especially those who are receiving basic services and are trying to find a home on the open market consistently pay too much and usually without a rent contract. With the “LenZ Urban” project, LenZ is now offering housing for adolescent asylum seekers and those entitled to subsidiary protection in a shared apartment in the 15th district. Up to eight people who have attended the basic education course can reside here for a small fee and continue to be supervised in social matters.

In 2018, LenZ’s pedagogical work focused on learning basic EDP skills, which is why a special LenZ Digital Children’s University was organized in the summer program. Here children and adolescents learned the basics of programming. And the enthusiasm infected others: In the fall, another EDP basic course for the mothers of the children who attend our afternoon care started.



In 2018, we were once again able to welcome our companions and supporters at musical events—and greet a high-level visit twice: Austrian Federal President Alexander Van der Bellen and Austrian Federal Chancellor Sebastian Kurz personally convinced themselves of the successes of our work in Romania.



ADAM AND EVE AT THE KONZERTHAUS

Renowned names of the Austrian music and theater scene were featured in the benefit concert program on March 2nd at the Vienna Konzerthaus: Rubén Durovsky and his Bach Consort Wien enraptured the audience with music by Vivaldi; young artist Darya List received thunderous applause for her solo performance. The event was moderated by ORF news anchor Nadja Bernhard. Peter Simonischek and Brigitte Karner entertained the crowd with a reading by Mark Twain from the Diary of Adam and Eve. The highlight of the concert was a joint performance of the children's choir from Romania with the famous Austrian opera singer Florian Boesch.

CHILDREN'S STORIES FROM BULGARIA

A decade of CONCORDIA's involvement in the youngest project country was celebrated this year at the Children's Concert on June 2nd: the 10th anniversary of CONCORDIA Bulgaria. The guests embarked on a journey into the past together with Father Markus Inama, who spoke at length about his beginnings in Sofia. Children and teenagers from Bulgaria showed their skills and enthralled the visitors with soccer tricks and hip-hop performances. Particularly touching for the audience, however, were the solo appearances of four, small, excited artists, who told stories of their lives based on their own drawings animated by our partner MajorDesign.

STEP RIGHT UP, STEP RIGHT UP!

A visit to the circus is a magical experience for young and old—so it was no wonder that the approximately 1,400 tickets for the CONCORDIA benefit performance of Circus Roncalli on September 15th sold out within a short time. The audience witnessed breathtaking acrobatics at dizzying heights, and the kids laughed heartily at the jokes and bumbling performances of the clowns. We would like to sincerely thank the owner of Circus Roncalli, Bernhard Paul, and our partners EHL Immobilien and STRABAG, who made this unforgettable morning possible.

MOZART IN THE TYROLEAN ALPS

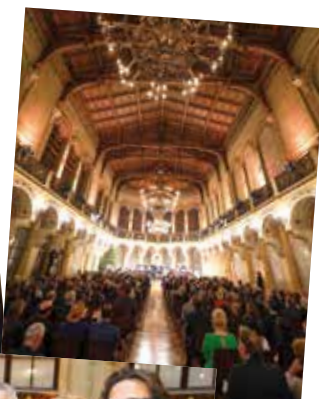
Gustav Kuhn and the Erl Festival Orchestra moved the sold-out hall at the Festspielhaus Erl for the fourth time with the sounds of Wolfgang Amadeus Mozart. Another very emotional highlight of the event was the performance of pianist Jasminka Stančul, who brought the audience to tears with her playing. CONCORDIA would like to thank all contributing musicians, as well as the numerous sponsors—Bank für Tirol und Vorarlberg Aktiengesellschaft, Strabag SE, Tiroler Tageszeitung, Tiroler Sparkasse and Signa Holding GmbH—for their great support!

HIGH-LEVEL VISIT

Two appearances in front of high-ranking Austrian government officials—who can say that? The children of the CONCORDIA children’s choir can, because they sang twice for Austrian politicians: Austrian President Alexander Van der Bellen and Austrian Chancellor Sebastian Kurz visited Romania as part of the Austrian EU Council Presidency—and paid a visit to the CONCORDIA vocational school. Both were enthused about the professional work of CONCORDIA and enjoyed delicacies prepared for them by cooks and served by waiters of the vocational school.

PEACEFUL SOLIDARITY

Once again, the ORF Radio Symphony Orchestra led by conductor Rudolf Streicher provided for advent atmosphere at the CONCORDIA Matinée at Palais Ferstel on December 15th with works by Mozart, Beethoven and Bach. This year’s solo performance showcased Raimund Weichenberger on the flute; Provost Bernhard Backovsky gave the advent blessing. To our great pleasure, we were able to welcome a special guest of honor at the Palais: André Heller bestowed a moment of quiet contemplation upon the audience with his inspiring speech. A big thank you to everyone involved for their commitment and their loyalty to CONCORDIA!



“CONCORDIA IS A BEAUTIFUL FEELING.”

Entrepreneur Stephan Zöchling is not only personally involved with CONCORDIA, but has also won over friends, business partners and acquaintances as supporters in recent years. He explains why he champions CONCORDIA social projects in an interview.



You have visited CONCORDIA projects several times. What impression did you gain from our work?

Stephan Zöchling: My impression was that needy children, those who are physically and mentally ill, were and will be helped. CONCORDIA gives these children a perspective, a home, a future. Children and adolescents often go to the dogs, are left alone, neglected and abused, particularly in Eastern Europe. CONCORDIA stands for hope, help and hospitality.

After these visits, you made a strong commitment to supporting CONCORDIA in your own personal environment, familiarizing some of your business partners with the work of CONCORDIA and encouraging them to donate. What were the reactions in your surroundings?

Stephan Zöchling: The reactions have always been positive. Also the fact that well-known personalities stand behind CONCORDIA and the donations benefit the needy children and young people.

What made you decide to become a fundraiser? What would you advise someone who wants to follow your example and wants to get involved in this way?

Stephan Zöchling: I don't know if I would call myself a fundraiser. There are certainly people at and around CONCORDIA who have procured or raised sizeable amounts. I think we live in social peace and unbelievable abundance. Making thoughts from time to time that we in our own ranks in Austria, but also an hour's flight from Vienna, experience bitter poverty forces you back to the ground of reality and normalcy. The cost of a pair of children's shoes or a lift ticket in Austria for skiing means the survival of a Romanian family. CONCORDIA is simply worth making a donation to and this should be an attempt to convert birthday presents, Christmas presents to customers or employees into donations for the poorest of the poor. I would summarize it as follows: "CONCORDIA is a beautiful feeling."



WITH HEART AND BRAIN

34,761 hours worked by 429 volunteers—that is the incredible balance of volunteering in all CONCORDIA project countries. 351 of them worked abroad, and another 78 supported LenZ in Vienna. A total of 15 projects for international social service were accredited by the Austrian Federal Ministry of Labor, Social Affairs and Consumer Protection.

We are particularly pleased with the excellent result of a quality evaluation by WeltWegWeiser, the Austrian Service Agency for Foreign Missions: CONCORDIA received top ratings regarding the preparation of the volunteers for their assignment, the cooperation between the countries and the support during the mission.

We would like to sincerely thank everyone who gave their time to CONCORDIA in 2018. A special thank you also goes to our former volunteers, who remain connected with us beyond their voluntary service and continue to accompany us. Thank you all for the indispensable contribution to the success of our work!



“Looking for a project for my voluntary service after graduation, I turned to CONCORDIA and applied for a job in the Republic of Moldova. At that time I knew next to nothing about this country, but it was precisely this curiosity that seemed so attractive to me after years at school.

I set out on my year abroad full of anticipation and good intentions. I wanted to help people, make life easier for them and to enrich it as much as possible in the scope of my possibilities. When I arrived, however, I quickly realized that I first needed more help than the residents of the social

center where I worked. A country unknown to me, a new language and a foreign culture, all of this hailed down upon me, and without the aid of all the helpful people in Moldova, it would have been much more difficult for me to cope with all these impressions. As I became more linguistically secure in dealing with the residents, I got to know wonderful people. I sincerely hope that my work was an enrichment for them.

This was the most intense time of my life so far; I developed personally, explored a new country, experienced incredible moments and made friends. In addition, my al-

ready great respect for people who do everything to help others day after day has increased immeasurably. I'm thankful that I was able to do my volunteer service in a CONCORDIA social project.”

Lionel Burg, 18, did his international volunteer service at the Dubăsarii Vechi social center in the Republic of Moldova.

TRANSPARENCY AND TRUST

CONCORDIA Social Projects not only takes over responsibility for children, adolescents and families in distress, but also for entrusted donations. That is why CONCORDIA Social Projects—as well as the four sister associations in Bulgaria, Romania, the Republic of Moldova and Germany—submit to statutory audits.

AUDIT OF THE ANNUAL FINANCIAL STATEMENT

CONCORDIA Social Projects Non-Profit Private Foundation submits its annual financial statement to an audit by Burger & Partner/BDO Austria GmbH. The audit for the period of 2018 was positively completed in May 2019 and led to no objections whatsoever concerning proper accounting and financial reporting, as well as the statutorily appropriate usage of the funds.

AUSTRIAN DONATION SEAL OF QUALITY

Since December 4, 2014, CONCORDIA Social Projects Non-Profit Private Foundation has been awarded the Austrian Donation Seal of Quality by the Chamber of Public Accountants and Tax Advisors.



DONATIONS ARE TAX-DEDUCTIBLE

Donations to CONCORDIA Social Projects have been tax-deductible according to §4a Z3 and 4EStG since 2009 (registration no. SO 1295).



CONCORDIA SOCIAL PROJECTS NON-PROFIT PRIVATE FOUNDATION

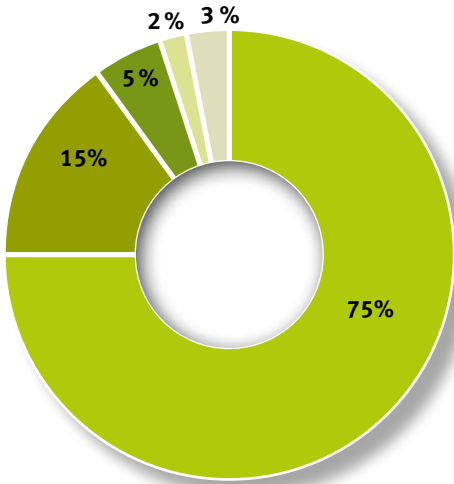
SOURCE OF FUNDS (PROCEEDS)	EUR	in %
I. DONATIONS		
a) Dedicated donations	2,924,132	35.49%
b) Non-dedicated donations	3,601,051	43.70%
II. MEMBERSHIP FEES	0	
III. OPERATING REVENUE		
a) Operating revenue from public funds	0	
b) Other operating revenue	0	
IV. SUBSIDIES AND GRANTS FROM THE PUBLIC SECTOR	433,100	5.26%
V. OTHER REVENUE		
a) Asset management	21,070	0.26%
b) Other additional revenue unless otherwise specified in Points I to IV	0	
VI. RELEASE OF ASSETS FOR DONATIONS, RESP., GRANTS NOT YET USED AS DESIGNATED	303,980	3.69%
VII. RELEASE OF RESERVES	956,873	11.61%
VIII. ANNUAL LOSSES	0	
TOTAL REVENUE	8,240,207	100%

APPLICATION OF FUNDS (EXPENDITURES)		
I. PAYMENTS FOR STATUTORILY DEFINED PURPOSES	5,968,369	72.43%
II. ADVERTISING FOR DONATIONS	743,916	9.03%
III. GENERAL ADMINISTRATIVE EXPENSES AND DONATION ADMINISTRATION	211,213	2.56%
IV. ADDITIONAL EXPENDITURE UNLESS OTHERWISE SPECIFIED IN POINTS I TO III	107,579	1.31%
V. APPROPRIATION TO ASSETS FOR DONATIONS, RESP., GRANTS NOT YET USED AS DESIGNATED	1,209,129	14.67%
VI. APPROPRIATION TO RESERVES	0	
TOTAL EXPENDITURE	8.240.207	100%

CONCORDIA SOCIAL PROJECTS INTERNATIONAL

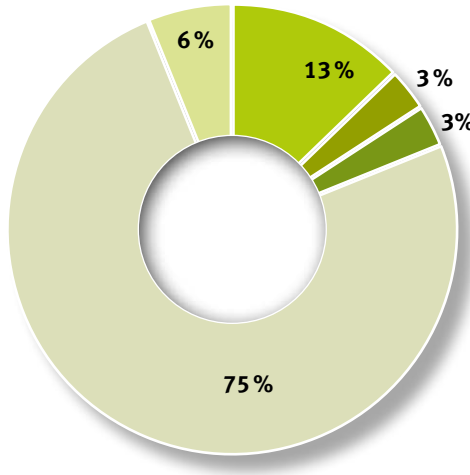
The following diagrams illustrate the source and use of CONCORDIA social projects in all project countries (Romania, Republic of Moldova, Bulgaria, Germany and Austria).

TYPE OF FUND SOURCE



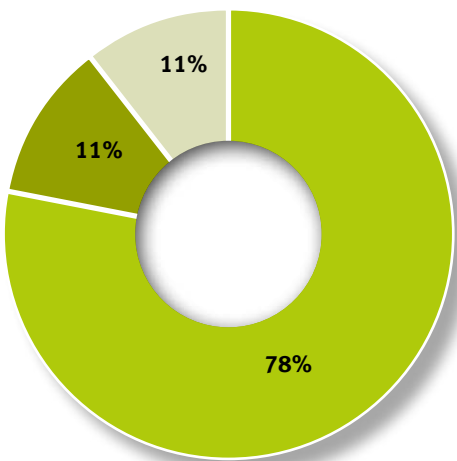
- Donations
- Public Funding
- Cost Reimbursement for Social Services
- Social Business Revenue
- Other Types of Revenue

SOURCE OF FUNDS ACCORDING TO PROJECT COUNTRY



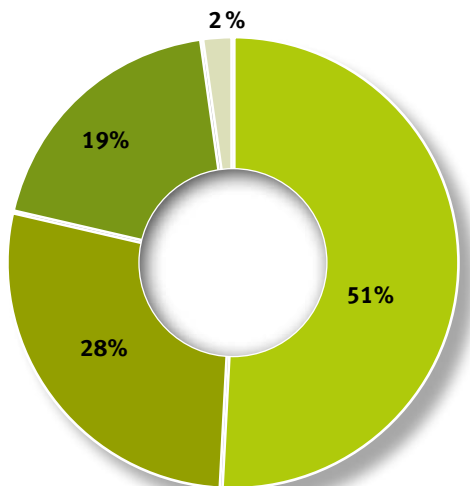
- Romania
- Moldova
- Bulgaria
- Austria
- Germany

APPLICATION OF FUNDS



- Project Costs
- Donation Advertising & Information Work
- Administration Costs

APPLICATION OF FUNDS ACCORDING TO PROJECT COUNTRIES



- Romania
- Republic of Moldova
- Bulgaria
- Austria (LenZ)

Money donations ensure our activity. A variety of material and service donations support us in keeping our expenses low. **Many thanks for your important contribution!**

WE THANK THE FOLLOWING COMPANIES AND ORGANIZATIONS

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Circus Roncalli
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SDG Watch Austria

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When we are dreaming alone it is only a dream.
When we are dreaming with others, it is the beginning of reality.

(Dom Hélder Pessoa Câmara)



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